

Renjit Gangadharan

From: Renjit Gangadharan
Sent: 29 November 2022 12:42
To: RAMNARAYAN CHAKRABARTY
Cc: SHOBHA NAIR; Patwardhan Mangesh
Subject: FW: New India Transparency Audit Report 2022
Attachments: New India Transparency Audit Report 2022.pdf

Dear Mr. Chakrabarty,

I am forwarding to you the New India Assurance Company Transparency Audit Report, prepared by National Insurance Academy. The same has been signed by me and my colleague, Dr. Mangesh Patwardhan.

Hope you find the same in order.

Regards,

Renjit Gangadharan,
Chair Professor – General Insurance.

The New India Assurance Company Ltd. – Transparency Audit 2022

The Public Authority has complied with most disclosure requirements, as set out in the main report. In particular, it has provided extensive and accessible information regarding the insurance product mix in its portfolio. Apart from RTI disclosures, it has also provided extensive information in the public domain, as mandated by the insurance regulator IRDAI.

Being a commercial organization, we have taken certain disclosures as not being applicable, due to confidentiality concerns.



A handwritten signature in blue ink, appearing to be "R", is written over the right side of the National Insurance Academy logo.

A handwritten signature in blue ink, appearing to be "Raj", is written to the right of the National Insurance Academy logo.

Self appraisal report for Year (2021-22)

Auditor Agency: National Insurance Academy Pune

Ministry Name: Ministry of Finance

Department Name: Department of Financial Services

Public Authority Name: The New India Assurance Company Ltd.

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
1	Organisation and Function							
1.1	Particulars of its organisation, functions and duties [Section 4(1)(b)(i)]							
1.1.1	Name and address of the Organization	Fully Met	1.28	1.28	THE NEW INDIA ASSURANCE CO. LTD HEAD OFFICE, 87 M.G. ROAD, FORT, MUMB AI-400001 UNDER http://newindia.co.in >home>about us	Fully Met	1.28	nil
1.1.2	Head of the organization	Fully Met	1.28	1.28	MR ATUL SAHAI, CHAIRMAN-CUM-MANAGING DIRECTOR, htp://newindia.co.in>home>a	Fully Met	1.28	nil



Signature of Head of the organization

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
1.1.3	Vision, Mission and Key objectives	Fully Met	1.28	1.28	bout us http://newindia.co.in>home>about us	Fully Met	1.28	nil
1.1.4	Function and duties	Fully Met	1.28	1.28	http://newindia.co.in>home>legal section>c ompliance under sec. 4(1)(b) Point no. 1	Fully Met	1.28	nil
1.1.5	Organization Chart	Fully Met	1.28	1.28	http://newindia.co.in>home>about us	Partially Met	0.64	nil
1.1.6	Any other details-the genesis, inception, formation of the department and the HoDs from time to time as well as the committees/ Commissions constituted from time to time have been dealt	Fully Met	1.28	1.28	http://newindia.co.in>home>about us>financials>annual reports	Fully Met	1.28	nil
1.2	Power and duties of its officers and employees[Section 4(1) (b)(ii)]							
1.2.1	Powers and duties of officers (administrative, financial and judicial)	Fully Met	1.54	1.54	http://newindia.co.in>home>legal section>c ompliance under sec. 4(1)(b) Point no. 2	Fully Met	1.54	nil
1.2.2	Power and duties of other employees	Fully Met	1.54	1.54	http://newindia.co.in>home>legal section>c ompliance under sec.	Fully Met	1.54	nil



Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
1.2.3	Rules/ orders under which powers and duty are derived and	Fully Met	1.54	1.54	4(1)(b) Point no. 2 http://newindia.co.in>home>legal section>compliance under sec. 4(1)(b) Point no. 4	Fully Met	1.54	nil
1.2.4	Exercised	Fully Met	1.54	1.54	http://newindia.co.in>home>legal section>compliance under sec. 4(1)(b) Point no. 4	Fully Met	1.54	nil
1.2.5	Work allocation	Fully Met	1.54	1.54	http://newindia.co.in>home>legal section>compliance under sec. 4(1)(b) Point no. 4	Not Met	0	nil
1.3	Procedure followed in decision making process [Section 4(1)(b)(iii)]							
1.3.1	Process of decision making Identify key decision making points	Fully Met	1.54	1.54	http://newindia.co.in>home>legal section>compliance under sec. 4(1)(b) Point no. 4	Fully Met	1.54	nil
1.3.2	Final decision making authority	Fully Met	1.54	1.54	http://newindia.co.in>home>legal section>compliance under sec. 4(1)(b) Point no. 4	Fully Met	1.54	nil



Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
1.3.3	Related provisions, acts, rules etc.	Fully Met	1.54	1.54	.co.in>home>legal section>compliance under sec. 4(1)(b) http://newindia.co.in>home>legal section>compliance under sec. 4(1)(b) Point no. 5	Fully Met	1.54	nil
1.3.4	Time limit for taking a decisions, if any	Fully Met	1.54	1.54	http://newindia.co.in>home AND >legal section>compliance under sec. 4(1)(b)	Fully Met	1.54	nil
1.3.5	Channel of supervision and accountability	Fully Met	1.54	1.54	http://newindia.co.in>home AND >legal section>compliance under sec. 4(1)(b)	Not Met	0	nil
1.4	Norms for discharge of functions[Section 4(1)(b)(iv)]							
1.4.1	Nature of functions/ services offered	Fully Met	1.54	1.54	MR ATUL SAHAI, CHAIRMAN-CUM-MANAGING DIRECTOR, http://newindia.co.in>home>a	Fully Met	1.54	nil



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Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
1.4.2	Norms/ standards for functions/ service delivery	Fully Met	1.54	1.54	bout us MR ATUL SAHAI, CHAIRMAN-CUM-MANAGING DIRECTOR, h ttp://newindia.co.in>home>a bout us	Fully Met	1.54	nil
1.4.3	Process by which these services can be accessed	Fully Met	1.54	1.54	MR ATUL SAHAI, CHAIRMAN-CUM-MANAGING DIRECTOR, h ttp://newindia.co.in>home>a bout us	Fully Met	1.54	nil
1.4.4	Time-limit for achieving the targets	Fully Met	1.54	1.54	MR ATUL SAHAI, CHAIRMAN-CUM-MANAGING DIRECTOR, h ttp://newindia.co.in>home>a bout us	Fully Met	1.54	nil
1.4.5	Process of redress of grievances	Fully Met	1.54	1.54	MR ATUL SAHAI, CHAIRMAN-CUM-MANAGING DIRECTOR, h ttp://newindia.co.in>home>a bout us	Fully Met	1.54	nil



Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
1.5	Rules, regulations, instructions manual and records for discharging functions[Section 4(1)(b)(v)]							
1.5.1	Title and nature of the record/ manual /instruction.	Fully Met	1.92	1.92	http://newindiaFuly Met .co.in>home>l egal section>c ompliance under sec. 4(1)(b) Point no. 5	Fully Met	1.92	nil
1.5.2	List of Rules, regulations, instructions manuals and records.	Fully Met	1.92	1.92	http://newindiaFuly Met .co.in>home>l egal section>c ompliance under sec. 4(1)(b) Point no. 5	Fully Met	1.92	nil
1.5.3	Acts/ Rules manuals etc.	Fully Met	1.92	1.92	http://newindiaFuly Met .co.in>home>l egal section>c ompliance under sec. 4(1)(b) Point no. 5	Fully Met	1.92	nil
1.5.4	Transfer policy and transfer orders	Not Met	1.92	0	empty	Not Applicable0		commercial organization (co)
1.6	Categories of documents held by the authority under its control[Section 4(1)(b) (vi)]							
1.6.1	Categories of documents	Fully Met	3.85	3.85	http://newindiaFuly Met .co.in>home>l egal section>c ompliance under sec.	Fully Met	3.85	nil



Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
1.6.2	Custodian of documents/categories	Fully Met	3.85	3.85	4(1)(b) Point no. 6 home>legal section>compliance under sec. 4(1)(b) Point no. 6">http://newindia.co.in>home>legal section>compliance under sec. 4(1)(b) Point no. 6	Fully Met	3.85	nil
1.7	Boards, Councils, Committees and other Bodies constituted as part of the Public Authority [Section 4(1)(b)(viii)]							
1.7.1	Name of Boards, Council, Committee etc.	Fully Met	0.96	0.96	home>legal section>compliance under sec. 4(1)(b) Point no. 8 and HOME>ABOUT US>FINANCIALS>ANNUAL REPORT">http://newindia.co.in>home>legal section>compliance under sec. 4(1)(b) Point no. 8 and HOME>ABOUT US>FINANCIALS>ANNUAL REPORT	Fully Met	0.96	nil
1.7.2	Composition	Fully Met	0.96	0.96	home>about us>financials>annual reports">http://newindia.co.in>home>about us>financials>annual reports	Fully Met	0.96	nil
1.7.3	Dates from which constituted	Fully Met	0.96	0.96	home>about us>financials>annual reports">http://newindia.co.in>home>about us>financials>annual reports	Not Applicable	0	nil
1.7.4	Term/ Tenure	Fully Met	0.96	0.96	home>about us>financials>annual reports">http://newindia.co.in>home>about us>financials>annual reports	Not Applicable	0	nil



Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
1.7.5	Powers and functions	Fully Met	0.96	0.96	.co.in>home>about us>financials>annual reports http://newindia.co.in>home>about us>financials>annual reports and hOME>>legal section>compliance under sec. 4(1)(b) Point no. 7	Not Applicable	0	nil
1.7.6	Whether their meetings are open to the public?	Fully Met	0.96	0.96	http://newindia.co.in>home>about us>financials>annual reports and hOME>>legal section>compliance under sec. 4(1)(b) Point no. 8	Not Applicable	0	co
1.7.7	Whether the minutes of the meetings are open to the public?	Fully Met	0.96	0.96	http://newindia.co.in>home>about us>financials>annual reports and hOME>>legal section>compliance under	Not Applicable	0	co



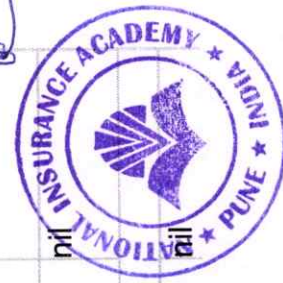
Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
1.7.8	Place where the minutes if open to the public are available?	Not Applicable	0	0	sec. 4(1)(b) Point no. 8 empty	Not Applicable	0	co
1.8	Directory of officers and employees[Section 4(1) (b) (ix)]							
1.8.1	Name and designation	Fully Met	3.85	3.85	Details of Key Officers at Head Office and other Offices are uploaded under http://ne windia.co.in >home>legal section>compliance under sec. 4(1)(b) Point no. 9 and HO ME>Information & Help>Our Offices	Fully Met	3.85	nil
1.8.2	Telephone , fax and email ID	Fully Met	3.85	3.85	Details of Key Officers at Head Office and other Offices are uploaded under http://ne windia.co.in >home>legal section>compliance	Fully Met	3.85	nil



Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
1.9	Monthly Remuneration received by officers & employees including system of compensation[Section 4(1) (b) (x)]							
1.9.1	List of employees with Gross monthly remuneration	Partially Met	3.85	1.93	Statement showing monthly payscale of Officers and staff are uploaded on htp://newindia.co.in>home>legal section>compliance under sec. 4(1)(b) Point no. 10	Fully Met	3.85	nil
1.9.2	System of compensation as provided in its regulations	Fully Met	3.85	3.85	http://newindia.co.in>home>legal section>compliance under sec. 4(1)(b) Point no. 10	Fully Met	3.85	nil
1.10	Name, designation and other particulars of public information officers[Section 4(1) (b) (xvi)]							
1.10.1	Name and designation of the public information officer (PIO), Assistant Public Information officer	Fully Met	3.85	3.85	http://newindia.co.in>home>	Fully Met	3.85	nil



Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
	(APIO) & Appellate Authority							
1.10.2	Address, telephone numbers and email ID of each designated official.	Fully Met	3.85	3.85	egal section>c ompliance under sec. 4(1)(b) http://newindia .co.in>home>l egal section>c ompliance under sec. 4(1)(b) Point no. 16 Details of Key Officers at Head Office and other Offices are uploaded under http://ne windia.co.in>h ome>legal sec tion>complan ce under sec. 4(1)(b) Point no. 10	Fully Met	3.85	nil
1.11	No. Of employees against whom Disciplinary action has been proposed/ taken (Section 4(2))							
1.11.1	No. of employees against whom disciplinary action has been (i) Pending for Minor penalty or major penalty proceedings	Not Met	3.85	0	empty	Fully Met	3.85	nil
1.11.2	(ii) Finalised for Minor penalty or major penalty proceedings	Not Met	3.85	0	empty	Fully Met	3.85	nil
1.12	Programmes to advance understanding of RTI (Section 26)							
1.12.1	Educational programmes	Fully Met	1.92	1.92	Training	Fully Met	1.92	nil



Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
1.12.2	Efforts to encourage public authority to participate in these programmes	Fully Met	1.92	1.92	arranged and have uploaded relevant information under http://newindia.co.in > home > legal section > compliance under sec. 4(1)(b)	Not Applicable	0	co
1.12.3	Training of CPIO/APIO	Fully Met	1.92	1.92	Trainings arranged for all the CPIOs and ACPIOs during the year through inhouse / external faculties	Not Met	0	details
1.12.4	Update & publish guidelines on RTI by the Public Authorities concerned	Fully Met	1.92	1.92	uploaded information in the form of	Fully Met	1.92	



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Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
1.13	Transfer policy and transfer orders[F No. 1/6/2011- IR dt. 15.4.2013]							
1.13.1	Transfer Policy And Transfer Orders[F No. 1/6/2011- IR Dt. 15.4.2013]	Not Met	7.69	0	empty	Not Applicable0	co	
Total			99	80			77	
2	Budget and Programme							
2.1	Budget allocated to each agency including all plans, proposed expenditure and reports on disbursements made etc.[Section 4(1)(b)(xi)]							
2.1.1	Total Budget for the public authority	Fully Met	10	10.00	http://newindia.co.in>home>legal section>compliance under sec. 4(1)(b)	Not Applicable0	co	
2.1.2	Budget for each agency and plan & programmes	Not Met	10	0	empty	Not Applicable0	co	
2.1.3	Proposed expenditures	Not Met	10	0	empty	Not Applicable0	co	
2.1.4	Revised budget for each agency, if any	Not Met	10	0	empty	Not Applicable0	co	
2.1.5	Report on disbursements made and place where the related reports are available	Not Met	10	0	empty	Not Applicable0	co	
2.2	Foreign and domestic tours(F.No. 1/8/2012- IR dt. 11.9.2012)							
2.2.1	Budget	Not Met	16.67	0	empty	Not Applicable0	co	
2.2.2	Foreign and domestic Tours by ministries and officials of the rank of Joint Secretary to the	Not Applicable0	0	0	empty	Not Applicable0	co	



Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
	Government and above, as well as the heads of the Department.- (a) Places visited, (b) The period of visit, (c) The number of members in the official delegation, (d) Expenditure on the visit							
2.2.3	Information related to procurements- (a) Notice/tender enquires, and corrigenda if any thereon, (b) Details of the bids awarded comprising the names of the suppliers of goods/ services being procured, (c) The works contracts concluded – in any such combination of the above-and, (d) The rate/ rates and the total amount at which such procurement or works contract is to be executed.	Fully Met	16.67	16.67	http://newindia.co.in>home>Information & Help>Tender Notice	Fully Met	16.67	b to d N>A> as co
2.3	Manner of execution of subsidy programme [Section 4(i)(b)(xii)]							
2.3.1	Name of the programme of activity	Not Applicable0		0	empty	Not Applicable0		co
2.3.2	Objective of the programme	Not Applicable0		0	empty	Not Applicable0		co
2.3.3	Procedure to avail benefits	Not Applicable0		0	empty	Not Applicable0		co
2.3.4	Duration of the programme/ scheme	Not Applicable0		0	empty	Not Applicable0		co
2.3.5	Physical and financial targets of the programme	Not Applicable0		0	empty	Not Applicable0		co
2.3.6	Nature/ scale of subsidy /amount allotted	Not Applicable0		0	empty	Not Applicable0		co
2.3.7	Eligibility criteria for grant of subsidy	Not Applicable0		0	empty	Not Applicable0		co
2.3.8	Details of beneficiaries of subsidy programme (number, profile etc)	Not Applicable0		0	empty	Not Applicable0		co
2.4	Discretionary and non-discretionary grants [F. No. 1/6/2011-IR dt. 15.04.2013]							
2.4.1	Discretionary and non-discretionary grants/ allocations to State Govt./ NGOs/other institutions	Not Applicable0		0	empty	Not Applicable0		co
2.4.2	Annual accounts of all legal entities who are provided grants by public authorities	Not Applicable0		0	empty	Not Applicable0		co
2.5	Particulars of recipients of concessions, permits of authorizations granted by the public authority[Section 4(1) (b) (xiii)]							
2.5.1	Concessions, permits or authorizations granted by public authority	Not Applicable0		0	empty	Not Applicable0		co
2.5.2	For each concessions, permit or authorization	Not Applicable0		0	empty	Not Applicable0		co



Signature

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
	granted - (a) Eligibility criteria, (b) Procedure for getting the concession/ grant and/ or permits of authorizations, (c) Name and address of the recipients given concessions/ permits or authorizations, (d) Date of award of concessions/ permits of authorizations							
2.6	CAG & PAC paras [F No. 1/6/2011- IR dt. 15.4.2013]							
2.6.1	CAG and PAC paras and the action taken reports (ATRs) after these have been laid on the table of both houses of the parliament.	Partially Met	50	25.00	http://newindia.co.in>home>About Us>Annual Report AND Home>Information & Help>Public Disclosures	Not Met	0	nil
Total			133	52			17	
3	Publicity Band Public interface							
3.1	Particulars for any arrangement for consultation with or representation by the members of the public in relation to the formulation of policy or implementation thereof [Section 4(1)(b)(vii)] [F No 1/6/2011-IR dt. 15.04.2013]							
3.1.1	Relevant Acts, Rules, Forms and other documents which are normally accessed by citizens	Not Met	12.5	0	empty	Not Applicable	0	co
3.1.2	Arrangements for consultation with or representation by - (a) Members of the public in policy formulation/ policy implementation, (b) Day & time allotted for visitors, (c) Contact details of Information & Facilitation Counter (IFC) to provide publications frequently sought by RTI applicants	Not Met	12.5	0	empty	Not Applicable	0	co
3.1.3	Public- private partnerships (PPP)- Details of Special Purpose Vehicle (SPV), if any	Not Met	2.78	0	empty	Not Applicable	0	



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Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
3.1.4	Public- private partnerships (PPP)- Detailed project reports (DPRs)	Not Met	2.78	0	empty	Not Applicable0		co
3.1.5	Public- private partnerships (PPP)- Concession agreements.	Not Met	2.78	0	empty	Not Applicable0		co
3.1.6	Public- private partnerships (PPP)- Operation and maintenance manuals	Not Met	2.78	0	empty	Not Applicable0		co
3.1.7	Public- private partnerships (PPP) - Other documents generated as part of the implementation of the PPP	Not Met	2.78	0	empty	Not Applicable0		co
3.1.8	Public- private partnerships (PPP) - Information relating to fees, tolls, or the other kinds of revenues that may be collected under authorisation from the government	Not Met	2.78	0	empty	Not Applicable0		co
3.1.9	Public- private partnerships (PPP) -Information relating to outputs and outcomes	Not Met	2.78	0	empty	Not Applicable0		co
3.1.10	Public- private partnerships (PPP) - The process of the selection of the private sector party (concessionaire etc.)	Not Met	2.78	0	empty	Not Applicable0		co
3.1.11	Public- private partnerships (PPP) - All payment made under the PPP project	Not Met	2.78	0	empty	Not Applicable0		co
3.2	Are the details of policies / decisions, which affect public, informed to them[Section 4(1) (c)]							
3.2.1	Publish all relevant facts while formulating important policies or announcing decisions which affect public to make the process more interactive - Policy decisions/ legislations taken in the previous one year	Not Met	16.67	0	empty	Not Applicable0		co
3.2.2	Publish all relevant facts while formulating important policies or announcing decisions which affect public to make the process more interactive - Outline the Public consultation process	Not Met	16.67	0	empty	Not Applicable0		co
3.2.3	Publish all relevant facts while formulating important policies or announcing decisions which	Not Met	16.67	0	empty	Not Applicable0		co



Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
	affect public to make the process more interactive- Outline the arrangement for consultation before formulation of policy							
3.3	Dissemination of information widely and in such form and manner which is easily accessible to the public [Section 4(3)]							
3.3.1	Use of the most effective means of communication - Internet (website)	Not Applicable	0	0	empty	Fully Met	50.00	extensive online information reg. products
3.4	Form of accessibility of information manual/ handbook[Section 4(1)(b)]							
3.4.1	Information manual/handbook available in Electronic format	Not Applicable	0	0	empty	Fully Met	25.00	nil
3.4.2	Information manual/handbook available in Printed format	Not Applicable	0	0	empty	Not Met	0	nil
3.5	Whether information manual/ handbook available free of cost or not [Section 4(1)(b)]							
3.5.1	List of materials available Free of cost	Not Applicable	0	0	empty	Fully Met	25.00	nil
3.5.2	List of materials available At a reasonable cost of the medium	Not Applicable	0	0	empty	Not Applicable	0	nil
Total			100	0			100	
4	E-Governance							
4.1	Language in which Information Manual/Handbook Available [F No. 1/6/2011-IR dt. 15.4.2013]							
4.1.1	English	Fully Met	14.29	14.29	English	Fully Met	14.29	nil
4.1.2	English	Fully Met	14.29	14.29	English	Fully Met	14.29	nil
4.1.3	Vernacular/ Local Language	Fully Met	14.29	14.29	Hindi	Partially Met	7.15	only Hindi
4.1.4	Vernacular/ Local Language	Fully Met	14.29	14.29	Hindi	Partially Met	7.15	only Hindi
4.2	When was the information Manual/Handbook last updated?[F No. 1/6/2011-IR dt 15.4.2013]							
4.2.1	Last date of Annual updation	Fully Met	28.57	28.57	As required from time to time	Not Met	0	nil
4.2.2	Last date of Annual updation	Fully Met	28.57	28.57	As required from time to time	Not Met	0	nil
4.3	Information available in electronic form[Section 4(1)(b)(xiv)]							



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Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
4.3.1	Details of information available in electronic form	Fully Met	9.52	9.52	Can be accessed on website http://newindia.co.in	Fully Met	9.52	nil
4.3.2	Details of information available in electronic form	Fully Met	9.52	9.52	Can be accessed on website http://newindia.co.in	Fully Met	9.52	nil
4.3.3	Name/ title of the document/record/ other information	Fully Met	9.52	9.52	http://newindia.co.in	Fully Met	9.52	nil
4.3.4	Name/ title of the document/record/ other information	Fully Met	9.52	9.52	http://newindia.co.in	Fully Met	9.52	nil
4.3.5	Location where available	Fully Met	9.52	9.52	http://newindia.co.in	Fully Met	9.52	nil
4.3.6	Location where available	Fully Met	9.52	9.52	http://newindia.co.in	Fully Met	9.52	nil
4.4	Particulars of facilities available to citizen for obtaining information[Section 4(1)(b)(xv)]							
4.4.1	Name & location of the faculty	Fully Met	7.14	7.14	Information available on http://newindia.co.in >Legal Section> Compliance u/s 4(1)(b) under XV AND also under Home> Suggestion and Grievance Redressal	Not Applicable	0	no physical facility
4.4.2	Name & location of the faculty	Fully Met	7.14	7.14	Information	Not Applicable	0	no physical



Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
4.4.3	Details of information made available	Fully Met	7.14	7.14	Information available on ht tp://newindia.c o.in>Home>L egal Section> Compliance u/s 4(1)(b) under XV AND also under Home> Suggestion and Grievance Redressal	Not Applicable0		facility nil
4.4.4	Details of information made available	Fully Met	7.14	7.14	Information available on ht tp://newindia.c o.in>Home>L egal Section> Compliance u/s 4(1)(b) under XV AND also under Home> Suggestion and Grievance Redressal	Not Applicable0		nil



Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
4.4.5	Working hours of the facility	Fully Met	7.14	7.14	Compliance u/s 4(1)(b) under XV AND also under Home> Suggestion and Grievance Redressal Information available on ht tp://newindia.c o.in>Home>L egal Section> Compliance u/s 4(1)(b) under XV AND also under Home> Suggestion and Grievance Redressal	Not Applicable0		nil
4.4.6	Working hours of the facility	Fully Met	7.14	7.14	Information available on ht tp://newindia.c o.in>Home>L egal Section> Compliance u/s 4(1)(b) under XV AND also	Not Applicable0		nil



Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
4.4.7	Contact person & contact details (Phone, fax email)	Fully Met	7.14	7.14	under Home> Suggestion and Grievance Redressal Information available on ht tp://newindia.c o.in>Home>L egal Section> Compliance u/s 4(1)(b) under XV AND also under Home> Suggestion and Grievance Redressal	Not Applicable0		nil
4.4.8	Contact person & contact details (Phone, fax email)	Fully Met	7.14	7.14	Information available on ht tp://newindia.c o.in>Home>L egal Section> Compliance u/s 4(1)(b) under XV AND also under Home> Suggestion and Grievance Redressal	Not Applicable0		nil



Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
4.5	Such other information as may be prescribed under Section 4(i) (b)(xvii)							
4.5.1	Grievance redressal mechanism	Fully Met	3.57	3.57	Information available on http://newindia.co.in >Legal Section>Compliance u/s 4(1)(b) under XV AND also under Home>Suggestion and Grievance Redressal	Fully Met	3.57	nil
4.5.2	Grievance redressal mechanism	Fully Met	3.57	3.57	Information available on http://newindia.co.in >Legal Section>Compliance u/s 4(1)(b) under XV AND also under Home>Suggestion and Grievance Redressal	Fully Met	3.57	nil
4.5.3	Details of applications received under RTI and information provided	Partially Met	3.57	1.79	Information available on http://newindia.co.in >Legal Section>Compliance u/s 4(1)(b) under XV AND also under Home>Suggestion and Grievance Redressal	Partially Met	1.79	nil



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Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
4.5.4	Details of applications received under RTI and information provided	Partially Met	3.57	1.79	Information available on ht tp://newindia.c o.in	Partially Met	1.79	nil
4.5.5	List of completed schemes/ projects/ Programmes	Not Applicable0	0	0	empty	Not Applicable0	0	co
4.5.6	List of completed schemes/ projects/ Programmes	Not Applicable0	0	0	empty	Not Applicable0	0	co
4.5.7	List of schemes/ projects/ programme underway	Not Applicable0	0	0	empty	Not Applicable0	0	co
4.5.8	List of schemes/ projects/ programme underway	Not Applicable0	0	0	empty	Not Applicable0	0	co
4.5.9	Details of all contracts entered into including name of the contractor, amount of contract and period of completion of contract	Partially Met	3.57	1.79	Information available on ht tp://newindia.c o.in>Home>L egal Section> Compliance u/s 4(1)(b) under XV AND also under Information & Help>Tender Notice	Not Applicable0	0	co
4.5.10	Details of all contracts entered into including name of the contractor, amount of contract and period of completion of contract	Partially Met	3.57	1.79	Information available on ht tp://newindia.c o.in>Home>L egal Section> Compliance u/s 4(1)(b)	Not Applicable0	0	co



Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					under XV AND also under Information & Help>Tender Notice			
4.5.11	Annual Report	Fully Met	3.57	3.57	http://newindia.co.in>Home>About Us>Financials>Annual Reports	Fully Met	3.57	nil
4.5.12	Annual Report	Fully Met	3.57	3.57	http://newindia.co.in>Home>About Us>Financials>Annual Reports	Fully Met	3.57	nil
4.5.13	Frequently Asked Question (FAQs)	Fully Met	3.57	3.57	http://newindia.co.in>Home>Information & Help and also under all the Products FAQs	Fully Met	3.57	nil
4.5.14	Frequently Asked Question (FAQs)	Fully Met	3.57	3.57	http://newindia.co.in>Home>Information & Help and also under all the Products FAQs	Fully Met	3.57	nil
4.5.15	Any other information such as - (a) Citizen's Charter, (b) Result Framework Document (RFD),	Fully Met	3.57	3.57	http://newindia.co.in>Home>	Partially Met	1.79	actual performance



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Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
4.5.16	(c) Six monthly reports on the , (d) Performance against the benchmarks set in the Citizen's Charter Any other information such as - (a) Citizen's Charter, (b) Result Framework Document (RFD), (c) Six monthly reports on the , (d) Performance against the benchmarks set in the Citizen's Charter	Fully Met	3.57	3.57	About Us>Profile Home>About Us>Profile">http://newindia.co.in>Home>About Us>Profile	Partially Met	1.79	actual performance against benchmarks
4.6	Receipt & Disposal of RTI applications & appeals [F.No 1/6/2011-IR dt. 15.04.2013]							
4.6.1	Details of applications received and disposed	Fully Met	14.29	14.29	Information available on Home>Legal Section>RTI">http://newindia.co.in>Home>Legal Section>RTI	Partially Met	7.15	nil
4.6.2	Details of applications received and disposed	Fully Met	14.29	14.29	Information available on Home>Legal Section>RTI">http://newindia.co.in>Home>Legal Section>RTI	Partially Met	7.15	nil
4.6.3	Details of appeals received and orders issued	Fully Met	14.29	14.29	Information available on Home>Legal Section>RTI">http://newindia.co.in>Home>Legal Section>RTI	Partially Met	7.15	nil
4.6.4	Details of appeals received and orders issued	Fully Met	14.29	14.29	Information available on Home>Legal Section>RTI">http://newindia.co.in>Home>Legal Section>RTI	Partially Met	7.15	nil



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Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
4.7	Replies to questions asked in the parliament[Section 4(1)(d)(2)]				Section>RTI			
4.7.1	Details of questions asked and replies given	Not Applicable	0	0	empty	Not Met	0	applicable
4.7.2	Details of questions asked and replies given	Not Applicable	0	0	empty	Not Met	0	applicable
Total			329	321			157	
5	Information as may be prescribed							
5.1	Such other information as may be prescribed [F.No. 1/2/2016-IR dt. 17.8.2016, F No. 1/6/2011-IR dt. 15.4.2013]							
5.1.1	Name & details of - (a) Current CPIOs & FAAs, (b) Earlier CPIO & FAAs from 1.1.2015	Fully Met	20	20.00	Information available on http://newindia.co.in>Home>Legal Section>RTI>Compliance u/s 4(1)(b)	Fully Met	20.00	nil
5.1.2	Name & details of - (a) Current CPIOs & FAAs, (b) Earlier CPIO & FAAs from 1.1.2015	Fully Met	20	20.00	Information available on http://newindia.co.in>Home>Legal Section>RTI>Compliance u/s 4(1)(b)	Fully Met	20.00	nil
5.1.3	Details of third party audit of voluntary disclosure - (a) Dates of audit carried out , (b) Report of the audit carried out	Fully Met	20	20.00	Information available on http://newindia.co.in>Home>Legal Section>RTI	Fully Met	20.00	nil
5.1.4	Details of third party audit of voluntary disclosure - (a) Dates of audit carried out , (b) Report of the audit carried out	Fully Met	20	20.00	Information available on http://newindia.co.in>Home>Legal	Fully Met	20.00	nil



Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
5.1.5	Appointment of Nodal Officers not below the rank of Joint Secretary/ Additional HoD - (a) Date of appointment, (b) Name & Designation of the officers	Fully Met	20	20.00	Section>RTI Information available on http://newindia.co.in>Home>Legal	Fully Met	20.00	nil
5.1.6	Appointment of Nodal Officers not below the rank of Joint Secretary/ Additional HoD - (a) Date of appointment, (b) Name & Designation of the officers	Fully Met	20	20.00	Section>RTI Information available on http://newindia.co.in>Home>Legal	Fully Met	20.00	nil
5.1.7	Consultancy committee of key stake holders for advice on suo-motu disclosure - (a) Dates from which constituted, (b) Name & Designation of the officers	Not Met	20	0	empty	Not Met	0	nil
5.1.8	Consultancy committee of key stake holders for advice on suo-motu disclosure - (a) Dates from which constituted, (b) Name & Designation of the officers	Not Met	20	0	empty	Not Met	0	nil
5.1.9	Committee of PIOs/FAAs with rich experience in RTI to identify frequently sought information under RTI - (a) Dates from which constituted, (b) Name & Designation of the Officers	Not Met	20	0	empty	Not Met	0	nil
5.1.10	Committee of PIOs/FAAs with rich experience in RTI to identify frequently sought information under RTI - (a) Dates from which constituted, (b) Name & Designation of the Officers	Not Met	20	0	empty	Not Met	0	nil
Total			200	120			120	

6 Information Disclosed on own Initiative

6.1 Item / information disclosed so that public have minimum resort to use of RTI Act to obtain information



Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
6.1.1	Item / information disclosed so that public have minimum resort to use of RTI Act to obtain information	Partially Met	25	12.50	All disclosable information uploaded on our official website Information available on http://newindia.co.in> AND Home>Legal Section>RTI	Partially Met	12.50	nil
6.2	Guidelines for Indian Government Websites (GIGW) is followed (released in February, 2009 and included in the Central Secretariat Manual of Office Procedures (CSMOP) by Department of Administrative Reforms and Public Grievances, Ministry of Personnel, Pubi							
6.2.1	Whether STQC certification obtained and its validity	Not Met	12.5	0	empty	Not Applicable	0	N.A. for PA domain
6.2.2	Does the website show the certificate on the Website?	Not Met	12.5	0	empty	Not Applicable	0	nil
Total			50	13			13	
Grand Total			911	585				483



(Benjit Cunggolhan)

(M C PATWARDHAN)